# From academia to medical communications

## Dr Annick Moon

Medical communications consultant & writer

## Medical communications

- o Medical writer
- o Medical editor
- o Editorial project manager
- o Account manager
- o Project manager

#### Editorial Project Manager Medical Education Agency

Are you an energetic, ambitious and passionate individual with the desire and potential to join one of the largest healthcare communications agencies in the

#### Account Manager

New Media Agency

You will manage a projects including awareness and pati websites, interact education programs conferences,

#### **Medical Editor**

**Healthcare Communications Agency** 

Proofing copy to the highest standard for a full range of medical education and communications materials including scientific abstracts papers,

resentations, print items, and offessional liaison with a lindustry key contacts; managing ing materials through design.

#### Medical Writer International Med Comms

Suitable candidates will ideally have at least 18 months relevant writing experience with a background in either. Medical Communications, Clinical Research, Academic Research or Publishing. A life science degree is preferable. You will display excellent organisational skills and acute attention to detail.

# Transferable skills

Skill		Example	
0	Writing	0	Thesis, papers, posters, slides, grant applications
0	Presenting	0	Conference presentations, transfer talk
0	Project management	0	Designing experiments and scheduling resources
0	Project leading and mentoring	0	Project students, teaching/demonstrating
0	Opinion leader experience	0	Confidently discuss complex issues with leading experts

# Research the industry

- o Pharma industry news:
  - o Pharmaceutical Times pharmatimes.com
  - First Word firstwordplus.com
  - o Pharmaceutical Executive pharmexeceurope.com
- o Pharma marketing and communications news:
  - Pharmaceutical Marketing pmlive.com
  - European Medical Writers Association EMWA.org
  - NetworkPharma networkpharma.com
- o Communicating science:
  - Jane Fraser Associates janefraser.com

# Things to Google before your interview

- o Clinical trials
- o Clinical development
- o Satellite symposium
- o Pharmaceutical marketing
- o Product positioning

## What is medical communications?

## No...

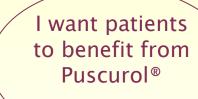
- o Journalism
- Academic publishing

## Yes...

- o Provide support to the pharmaceutical industry:
  - communicate clinical and commercial messages

# Communications consultancy: an overview

#### Pharmaceutical client







## Communications agency

#### Agree key messages:

- o Puscurol® treats pusorrhoea
- o Puscurol® works quickly
- o Puscurol® is easy to administer

#### Agree strategy:

- o Raise awareness of pusorrhoea
- Educate about Puscurol® mode of action
- o Ascertain views of pusorrhoea experts

#### Agree tactics:

- o Publish review about pus-related diseases
- o Present Puscurol® data at conferences
- o Speak to pus disease opinion leaders







# Communications consultancy: an overview

## **Communications agency**



## Disseminate messages

- o Clinical manuscripts
- Conference activities
- o Promotional material







writer

## Target audience





# Where the job can take you



















# Communications consultancy: which agency does what

Promotional Legal

### Full service communications agency

Advertising agency

Clinical research organisation/regulatory consultancy

Adverts: Trade press; Consumer

ads

Promotional materials: Sales aids; Sales rep training materials; Direct mail; Exhibition stand materials

Medical education:
Journal
manuscripts;
Conference
presentations;
Advisory boards

Market access: FDA, EMEA; Health economics, e.g. NICE; Formulary packs Regulatory documents: Clinical trial documentation; Clinical trial authorisations; Investigational new drug applications

## How to be a medical writer

### 1. Research the therapy area, covering:

- o The disease
- o The available therapies
- o Key trials and clinical data (own compound)
- o Key trials and clinical data (other compounds)
- o Who's saying what about which therapies

### 2. Consider all of the information available, including:

- o The client's brief
- o The views of the opinion leaders
- o The target audience
- o Effective and appropriate communication vehicles
- o The scientific evidence

### 3. Write scientifically accurate, beautifully crafted editorial, such as:

- o Educational documents that stand up to peer review
- o Promotional materials that present complex data in fresh and engaging ways
- o Persuasive, attention-grabbing copy

# Why is clear communication important?

o The doctor examined the patient after removing his trousers

# Why is clear communication important?

o People who live in cities see up to 5,000 marketing messages every day

Estimate based on US survey including 4,110 people conducted by Yankelovich market research company. Reported in the New York Times, 15 Jan, 2007.

# Common characteristics of a medical writer in no particular order

- Scientist (often has a PhD and post-docs)
- o Enjoys writing
- o Pedantic
- o Usually has a favourite punctuation mark, a preferred font and a customised bullet point
- Good listener able to communicate someone else's opinion
- o Excellent research and analysis skills
- o Likes statistics

# A day in the life of a lead writer



## Opinion leaders



Puscurol® works fast *in vitro* The early data are impressive But mention the nausea

### **Medical writer**





### Pharmaceutical client

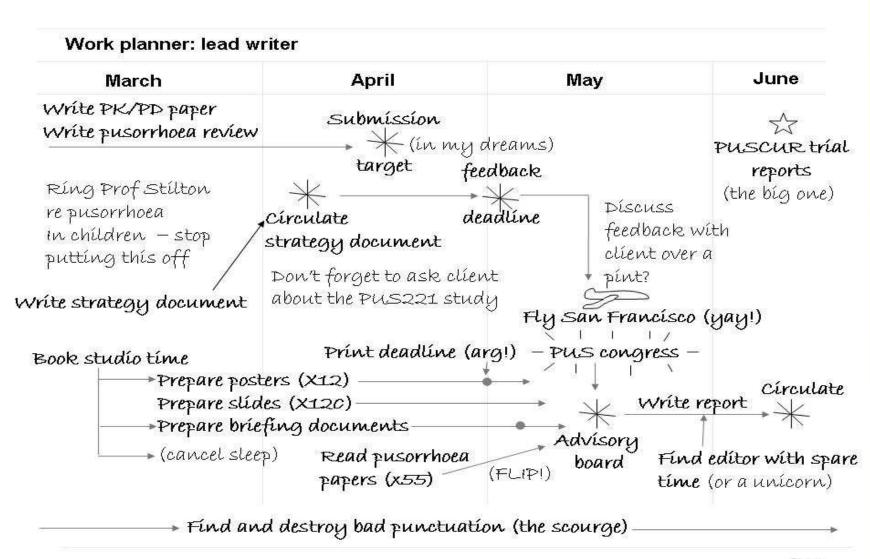


Phew: the writer has read the literature (done my homework!)

# Write high quality documents quickly

- o Primary papers
- n Reviews
- Case studies
- o Conference materials
- o Newsletters
- o Monographs
- o Websites
- o Videos
- o Slide kits
- o Training materials
- o Sales aids
- Build relationships with clients and opinion leaders
- o Liaise with designers, writers, editors, account managers, project managers

# A day in the life of a lead writer



# And finally

The human race is faced with a cruel choice: work or daytime television

Unknown